Key Performance Indicators

Small Airport Examples (no commercial service)

**Operations and Safety:**

* Runway incursions per year
* Law enforcement officer responses to airport property per quarter or year
* Number of theft reports per quarter or year
* Number of fire department emergency responses on airport property per quarter or year
* Number of accidents or incidents per year
* Annual average county response time to an accident or incident
* Monthly/quarterly itinerant operations by type; jet/piston
* Annual operating and maintenance expense

**Financial/Administration**

* Annual airport revenue per operation
* Annual airport revenue per jet/piston operation
* Annual airport revenue per itinerant operation
* Annual fuel flow revenue
* Monthly fuel flow revenue
* Monthly fuel flow revenue per operation
* Monthly fuel flow revenue by type; jet/piston
* Monthly fuel flow revenue by itinerant type; jet/piston
* Monthly fuel flow revenue by based aircraft type; jet/piston
* Annual operating expense per operation
* Quarterly operating expense per operation
* Annual FBO ground lease/sublease revenue
* Annual complaints received airport wide
* Monthly/quarterly complaints received by category
* Monthly/quarterly/annual ground lease revenue

**Engineering/Project delivery/Asset management and maintenance**

* Annual grass cutting expense
* Annual snow removal expense
* Annual number of maintenance work orders closed
* Annual number of emergency maintenance responses
* Annual FBO maintenance expense for leased buildings
* Annual building maintenance expense by building
* Annual total capital grants received by type; i.e. federal/state
* Annual building demolition costs
* Annual number of capital projects delivered
* Annual local share contribution to large capital projects
* Annual number of emergency maintenance responses
* Annual FBO maintenance expense for leased buildings
* Annual number of capital projects delivered

**Business Development:**

* Annual number of new tenants added (lost)
* Year-to-year increase (decrease) in operations
* Year-to-year increase (decrease) in ground rents by square feet
* Year-to-year increase in aviation or nonaviation business relocations/additions
* Year-to-year based aircraft increase (decrease) by type; jet/piston
* Annual number of on airport marketing/special events conducted by county, FBO or others
* Annual fuel sales associated with each specific marketing event
* Annual number of website hits/inquiries
* Annual number of press articles or blogs and by who
* Average monthly fuel charge ticket per aircraft